

Ms. Funaro-

In my humble opinion I am personally petrified by the Medicaid conversation to Managed Care. Several recent experiences have convinced me that DHS is a grossly incompetent organization and not capable of executing a simple transition of this magnitude at the current pace. DHS is not capable of executing the simplest of transactions. I have received correspondence from DHS incorrectly terminating coverage that it has no record of creating and sending. I now have to send this correspondence back to DHS as proof of its existence. It may sound harsh but DHS is froth with organizational incompetence.

There is overwhelming public and private sector opinion the state is not ready for this transition.

As a former Project Manager executing projects in excess of \$20M I wouldn't touch this project for all the money in the world. The media has done an excellent job of educating the public on the many shortcomings to point that the only person left advocating for this transition on the current timetable is Governor Brandstad.

Any issues that I encounter during the transition will be met with civil complaints.

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